



# HANDSCANNER

QUICKSTART GUIDE  

## SCANNER

### HANDSCANNER

± mid range



### HANDSCANNER

● standard range



## CONNECTIVITY DEVICE (OPTIONAL)

### DATALOGIC GATEWAY



## CHARGING STATIONS

### DATALOGIC CHARGING STATION



### DATALOGIC 10-SLOT CHARGING STATION



## WEARABLES

### HAND TRIGGER



S,M,L  
Trigger located on the index  
finger. Clip left or right.

# QUICKSTART GUIDE

## 01 : INSERT



Insert the HandScanner in the Hand Trigger.

## 02 : ACTIVATE



Press the textile trigger on the Hand Trigger for about 2 seconds to activate the HandScanner.

## 03 : CONNECT WITH PAIRING BARCODE: 3 OPTIONS

(Refer to User Manual for Datalogic mobile computers compatibilities)



Scan the BLE HID Pairing Barcode.

or



Scan the Pairing Barcode on the top of the Datalogic Gateway.

or



Open the app symbol "Insight Mobile" on the mobile device and scan the Pairing Barcode. To download the app and configure the device, register at <https://www.datalogic.com/handscanner/config>.

## 04 : SCAN



Press the textile trigger. Aim at the barcode and scan.

## 05 : RELEASE



Use your fingers to press between HandScanner and the fastening rail of the Hand Trigger. Press the HandScanner up slightly and push it forward without scratching over the pins.

## 06 : CHARGE



The pins face down. Insert the HandScanner in the Datalogic Charging Station.

# TROUBLESHOOTING

## HANDSCANNER IS NOT WORKING

### PROBLEM

HandScanner is not reacting /  
HandScanner is not scanning  
a barcode.

### SOLUTION

Battery is not charged.  
→ Charge the HandScanner in the Datalogic Charging Station for  
at least 20 min.

Hand Trigger is defective.  
→ Change the Hand Trigger.

Battery symbol of the HandScanner  
flashes red.

Battery charge is low.  
→ Charge the HandScanner in the Datalogic Charging Station for  
at least 20 min.

## HANDSCANNER SCANS BADLY

### PROBLEM

The crosshairs (⊕ mid range) /  
scan dot (● standard range) light up, but  
the barcodes are hard to scan.

### SOLUTION

HandScanner glass is dirty.  
→ Clean the HandScanner glass with a cotton swap.

Scanning distance is not optimally used.  
→ Position the HandScanner closer or further away from the  
barcode label and scan.  
For standard range: 3.9 - 31.5 in (10-80 cm)  
For mid range: 11.8 - 59 in (30-150 cm).

The barcode label cannot be read.  
→ Create new barcode label.

## NO TRANSMISSION OF BARCODE DATA

### PROBLEM

Barcode data is not transferred.

### SOLUTION

HandScanner is not connected to the end device.  
1. Scan the Pairing Barcode on the end device /  
Datalogic Gateway / in Insight Mobile App.  
2. Wait until the HandScanner is connected to the end device and  
lights up blue twice briefly after a successful connection.

## PROBLEM COULD NOT BE SOLVED?

→ Hard Reset:

1. Insert the HandScanner in the Hand Trigger.
2. Hold the trigger pressed for about 15 seconds
3. Release the trigger. Press the trigger again for  
about 2 seconds to reactivate the HandScanner.

**STANDARD SETTINGS:**  
Barcode Suffix: Enter (CR)

820118500 Rev. B

**DIRECTIVES AND CERTIFICATION:**  
European Declaration of Conformity  
UKCA Declaration of Conformity



## NEED HELP?

[datalogic.com/support](https://www.datalogic.com/support)

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